

ACCES-VR Mediation

Better Outcomes Through Better Conversations

Mediation is Working Together

Voluntary
Neutral
Flexible
Empowering



How can it help me?

- Identify issues and talk about solutions
- Improve communication
- Build trust, improve relationships

What Is Mediation?

A mediation is a confidential facilitated meeting to discuss concerns and explore solutions with the guidance of a trained neutral. The goal of this communication is to come to a mutually acceptable agreement.



All parties are encouraged to actively participate in the process.

Whatever is discussed is confidential.

What can be mediated?

- Eligibility
- Individualized Plan for Employment
- VR Counselor matters
- Issues about Services
- Termination of Services
- Other concerns or issues



How it Works



Quick process, a session is held within 14 days of the mediation request.



A meeting is held to discuss concerns and find solutions.



The session is informal and voluntary. Each person gets a chance to express their needs and concerns.



Both parties must agree, a written agreement is drafted and signed by both parties.

Quality Due Process

Community Dispute Resolution Centers (established by Article 21-A of the New York State Judiciary Law) manage the mediation process to ensure impartiality, self-determination, confidentiality, and a quality process.

www.nysdra.org



New York State Dispute Resolution Association
300 Great Oaks Blvd, Suite 300-027
Albany, NY 12203
(518) 687-2240
www.nysdra.org

